

## Potential Warranty Issues

Round 6

9/17/2008

Item	Company	Response
Heat Transfer Fluids	Bard	Called and got transferred from the sales department to the technical department and left a message. There was no response to the message left.
	Brune Engineered Products	Heat transfer fluids are currently petroleum based and if these products were to become a biobased fluid, there would be no foreseen issues with their warranty policy.
	Caterpillar	No issues with warranty have been experienced due to the use of biobased heat transfer fluids.
	Dow	Heat transfer fluids are synthetic based and the products are warranted through the distributors.
	Dynalene Inc.	Bioglycol is the only biobased product and the company does not provide any type of warranty on this product.
	Hydron Module	No phone number was available, so an email was sent via their website. No response has been received.