

Potential Warranty Issues

Round 7

1/24/2008

Item	Company	Response
Bioremediation Materials	Bestech	Producer of bioremediation materials. They do provide a warranty policy if product is defective within 30 days. One problem with the use of these materials is if customers put bleach on spills first, it then kills the microbes from the bioremediation products.
	Biodyne	Do not provide any type of warranty for their bioremediation products.
	Natural Environmental Systems, LLC	Produce bioremediation materials, but they will not share any information because it is all proprietary.
	RMC Bioremediation	Bioremediation material producer. Attempted to call several times but the phone number was disconnected. Emailed several times, but no response was returned.
	WorldWare Enterprises Ltd. (Eatoils)	Bioremediation material producer, but they do not provide a warranty for their products. This company has a unique implementation plan that has been producing dramatic results and therefore, have not ran into issues regarding warranties.
Oven and Grill Cleaners	Amana/ Jenn-Air/ Maytag/ Whirlpool	There are no know warranty problems with using biobased cleaners. These companies suggest using the recommended cleaning crème for glass/ceramin cooktops and soapy water on any other part of the oven. Do not use products that contain ammonia or chlorine bleach.
	Electrolux/ Frigidaire	This company did not respond to the multiple attempts to contact them about warranty issues with this item.
	GE	There are no known warranty problems with using biobased cleaners. GE does suggest if cleaning the outside or the racks of the oven to use soapy water and then moving to an abrasive. If there is a glass cooktop, GE suggests to only use their recommended cleaner.
	RH Peterson Co.	This company did not respond to the multiple attempts to contact them about warranty issues with this item.
	Weber	Weber does not recommend using any sort of cleaner on their grills, only soapy water.